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Petrie Sue's new book offers advice for dealing with difficult co-workers

The Business Journal of Phoenix - by [Jan Buchholz](#) Phoenix Business Journal

Marsha Petrie Sue is sharp-witted and blunt.

"My real message is this: If you have difficulties in your life, it's your fault. Everything I talk about is personal responsibility," Petrie Sue says.

A motivational speaker and communications consultant based in Scottsdale, Petrie Sue is touting her new book in television and radio interviews and in trade publications. The title, as might be expected, is straightforward and humorous: "Toxic People: Decontaminate Difficult People at Work Without Using Weapons or Duct Tape."

The chapters are filled with advice about identifying "toxic" work personalities and limiting their negative effects. Check out her descriptions of the Zipper Lipper, the Needy Weenie, the Steamroller, the Backstabber, the Know-It-All, and the type of person who creates the most havoc of all: the Whine and Cheeser.



Jim Poulin/Phoenix Business Journal

Marsha Petrie Sue, in addition to being an author, is a motivational speaker and communications consultant who volunteers for the Arizona Magic of Music and Dance program and camp.
